

Global Services

Who We Are

Control Solutions is the foremost supplier of services and control upgrade solutions for the Power and Oil & Gas markets. We are committed to helping you deal with the challenges inherent in diverse fleets of aging equipment and workforce changes. We provide timely execution, intuitive solutions, and long-term peace of mind through value-added outcomes that share in your risk.

500+

Customers per year supported with
Training & Consulting Services

300+

Customers per year supported with
Cybersecurity Services

2,500

Technical support
cases solved per year

2 Hours or Less

Typical time to identify a solution with
Remote Diagnostics

1,395 and Counting

Total years of field engineering experience across
7 regions and 32 countries

What We Can Do for You

- Lack of proper maintenance can lead to reduced production or unplanned downtime, costing thousands to hundreds of thousands of dollars per hour. Let us maximize your system uptime so you can focus on your core business.
- Repair expenses and unplanned downtime are often difficult to predict. Our Service Packages reduce your Total Cost of Ownership and provide a predictable spend profile. Pricing discounts and flexible payment models optimize your Capex and Opex spend.
- Our packages can help keep your system up to date to extend its useful life, reduce downtime and vulnerabilities, maximize efficiency, and avoid costly system replacements.
- Whether your focus is on maintaining your system while minimizing the risk of changes or on maximizing operations through new functions and features, we can create a tailor-made support package to meet your unique needs.
- Workforce reductions and turnover can create knowledge and efficiency gaps. Our extensive Service and Training offerings help you do more with less.
- Systems are becoming increasingly interconnected to improve business decision making. Unfortunately, this also increases cyber risks. We can help you understand and mitigate those risks with our Cybersecurity Assessment.
- Security patching is a fundamental step you can take to reduce cyber risk. Our validated patching program (CAP) makes it easy to find the patches you need and provides peace of mind from the risk of system interruptions and fines.
- Our PartSmart service minimizes your costs and risk of obsolescence. For a flat low rate, we manage your spares inventory so you don't pay for any parts, and your warranty doesn't start, until you need it.

For more information or to request a quote, please contact your local BHGE representative or contact us at:

Email: controlsconnect@ge.com
Phone: **1-888-943-2272**

<https://www.industrial.ai/control-solutions/control-solutions-services>

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